



This sheet provides information about applying for a Visitor visa in the Philippines. General information about Visitor visas is available at the DIAC website. See: <http://www.immi.gov.au/visitors/index.htm>

If you are visiting Australia for business, you should see [Information Sheet 22](#).

How to Apply

1. Obtain forms and information - Download visa application form **48R** at <http://www.immi.gov.au/allforms/application-forms/index.htm> free of charge or obtain a copy either from the Visa Information and Application (VIA) Centre or the Call Centre (for the cost of a phone call and courier delivery). Most Philippines Travel Agency Association (PTAA) registered travel agents can also supply Visitor visa application forms.

2. Complete the application form - Read all the provided information and complete one application form per passport holder.

3. Undergo health examinations with a Panel Doctor – if you are 70 years or older **OR** you want to stay in Australia for longer than 3 months.

4. Gather all supporting documents - It is your responsibility to provide evidence that you meet the requirements for the grant of a visa. Please ensure that you provide the following documents with your completed application form:

- a Manager's Cheque in Philippine pesos for the scheduled fee made payable to the 'Australian Embassy' (See [Info Sheet 03](#) for current fees) or a receipt for prior payment at an Immigration office in Australia in Australian Dollars
- two (2) passport sized photographs
- a valid passport and any recent passports
- a photocopy of the personal details page of all passports
- an **original** plus photocopy of an employment certificate showing your income, period of employment and approved leave
- a copy of recent personal bank statements and/or passbooks showing a history of your account(s) - plus an **original** and a copy of a bank certificate verifying the current balance of your account(s).

(Please note that all bank certificates should contain a waiver of rights to release information to a third party.)

- if you are a business owner, an **original** plus a photocopy of:

- your business registration certificate
- recent business bank statements and/or passbooks
- bank certificate verifying the balance of your account

- if you are a student, evidence of your enrolment in school, college or university
- if a relative in Australia is paying for your visit, a letter of invitation from your relative and evidence that they have the necessary funds to pay for your visit.
- additional documents required for certain applicants (refer to section on [Additional Requirements](#) for certain applicants)

5. Lodge the application - You should lodge your application either through the Call Centre or at the VIA Center at least two (2) weeks before your proposed travel.

The Call Center & Courier

Contact the Call Center to arrange for a courier to pick up your application and supporting documents, by using one of the following numbers:

1909-3622779 (PLDT/Smart/Touchcard subscribers)
 1900-3622779 (Globe/Innove/Touch mobile subscribers)
 1903-3622779 (BayanTel subscribers).

- These numbers are only available to telephones with NDD access, or by calling 109 on a PLDT phone for operator assisted connection. Calls will be billed at PhP 32 per minute.
- These numbers are available to Globe and Touch Handyphone mobiles at the same call rate.
- For access from Australia please call **63 2 843 6293**. Calls will be billed at a flat rate of AUD\$10.00. Payment can only be made by credit card.

The Call Center operates from 6am to 8pm from Monday to Friday and 8am to 6pm on Saturday.

The **VIA Center** is located at:
Unit 1003, 9/F One Corporate Plaza
845 Antonio Arnaiz Ave (Pasay Rd)
Makati City.

Opening hours for lodging applications are:
8:30m to 3pm, Monday to Friday and **8:30 to 12noon on Saturday**

Please note that mailed applications cannot be accepted at the VIA Center.

Applications may also be lodged by mail to the Embassy or through a registered Migration Agent, however we do not recommend that clients forward personal documents, passports and payment through the mail, as safe delivery cannot be guaranteed.

Key processing steps and when you can expect to hear from us.

- Assessment / Decision** - Once we receive your application, we will assess it against the legislative requirements of the visa and make a decision.

If you lodge a complete application with all supporting documentation, we can generally make a decision very soon after receiving your application.

If your application is going to take more than 7 days to process, we will write to you and let you know this and provide you with your case officer's contact details.

- Notification** - If you are granted a visa, we will place the visa label in your passport. If you are refused a visa, we will provide you with the reasons for our decision and advise you of any review rights. Your passport will be generally returned to you by courier. If you lodge your application through the VIA Center, you may make arrangements to pick up your passport from there. We will return original documents submitted.

Additional requirements for certain applicants

Applicants 70 years old or over

Are required to provide:

- a receipt showing that they have undergone a **medical examination** with one of the approved panel doctors (See [Information Sheet 6](#)). It is also possible to arrange a medical examination after lodging your application, however this delays visa processing:
- evidence of health or travel insurance which will cover medical expenses for the full stay in Australia.

Applicants intending to visit Australia for more than 3 months (11 years or older)

Are required to provide:

- a receipt showing that they have undergone a chest x-ray from one of the approved panel doctors (See [Information Sheet 06](#))

Child Applicants

All applicants under 18 years old are also required to provide:

- an **original plus a copy** of their birth certificate from the NSO on security paper;
- contact details of both parents;
- full details of the visit, including full name, date of birth and contact details of the person traveling with

the child and the person with whom the child will be staying in Australia;

- if traveling unaccompanied by either parent, an **original plus a copy** of a DSWD Travel Clearance;
- if travelling unaccompanied by one parent, **original plus a copy of written consent** of the non-traveling parent, plus:

- two (2) forms of identification for the non traveling parent which include a signature.

Applicants under 18 years old may be included on an adult's application only if they are included on the same passport.

If there are custody issues in relation to child applicants, further documentation may be required.

Organised group tours

Organised group tours should lodge all applications together, and provide:

- a covering letter from the tour organiser, including the full itinerary and purpose of the tour, and a list of all participants.

Non-Filipino Nationals – residing in the Philippines

Are required to provide:

- evidence of their visa status or residence in the Philippines, including their right to return.

Sponsored Family Visitors

Applicants with an adult relative (spouse, parent, brother, sister, child, aunt, uncle, niece, nephew, grandparent, grandchild and 'step' equivalent) in Australia may wish to consider having their relative sponsor their visit to Australia.

If you wish to apply for a Sponsored Family Visitor visa you need to complete and sign form 48S, Application to visit Australia as sponsored family visitor, and send it along with all supporting documents to your relative in Australia. Your relative then completes form 1149 and lodges it together with form 48S and all supporting documents at one of the DIAC state or territory offices. See: <http://www.immi.gov.au/visitors/visiting-family/679/index.htm>